



Wherever You Work,
However You Commute.

We're Here For You. [Commute.org](https://www.commute.org)

Presentation for:
San Mateo County Transportation Authority
Citizens Advisory Committee (9/1/2020), Board of Directors (9/3/2020)

Presentation Outline

- Agency Update
- FY 2020-2021 Work Plan Highlights
- Programs Review
- Discussion

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Agency Overview

- **Structure:**
 - JPA – 18 members
 - Board – elected officials
 - Staff – 8 full-time, 1 AmeriCorps Fellow
- **Funding Partners:**
 - San Mateo County Transportation Authority
 - C/CAG
 - Bay Area Air Quality Management District (TFCA via C/CAG)
 - Private Sector Employers, Property Managers, Cities

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Board of Directors

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County of San Mateo



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* Chair

** Vice Chair

Roster as of 8/2020

Commute.org Mission



Reduce Vehicle Miles Traveled (VMT) and Single-Occupant Vehicle (SOV) trips by commuters in San Mateo County

Work Plan Highlights

- Pandemic Response
- Engage with Employers in New and Better Ways
- New and Updated Commuter Programs
- Challenges and Special Events
- Manage Shuttle Program through Pandemic
- Strategic Plan Update for 2021-2025
- Website Project

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Pandemic Response



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- **Stay engaged with commuters and employers during the pandemic by providing support and assistance to frontline organizations where employees continue to work on-site as well as to organizations that have shifted to a remote work model**

Pandemic Response



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- Support employers and employees who are able to work remotely during the pandemic and may be able to do so in the post-COVID era
- Encourage adoption of remote work as a long-term alternative where possible

Pandemic Response



- **Pause aggressive outreach and messaging efforts, but continue to support commuters and build for the future**
- **Mitigate the potential increase in congestion resulting from the decrease in commuters choosing shared mobility options**

Pandemic Response



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- Provide education, training, and incentives to commuters who are looking for non-drive alone alternatives – get them ready to return to work with bicycling as an option
- Collaboration with SVBC, PCE, cities confirms that bicycling is positioned to gain mode share in the post-COVID period

Shuttle Program



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- **Continued operation during COVID**
- **Route reductions, suspensions, consolidations**
- **Ridership in July 2020: up 22.5% from June, down 86% from prior year**
- **22 routes under Commute.org management (26 contracted routes)**

Shuttle Ridership by Fiscal Year



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Discussion

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