

San Mateo County Transit District Liaison Report

Meeting of April 5, 2023

Board Actions

- Approved the Minutes of the Regular Board of Directors Meeting of March 1, 2023 and the Special Meeting of March 17, 2023
- Accepted the Statement of Revenues and Expenses for the Period Ending February 28, 2023
- Accepted the Capital Projects Quarterly Status Report for 2nd Quarter Fiscal Year 2023
- Approved a Resolution Recognizing Arab-American Heritage Month
- Approved a Resolution of Appreciation for Rose Guilbault
- Approved a Resolution Authorizing an Amendment to the Contract with the California Public Employees' Retirement System to Provide for Military Service Credit
- Approved a Motion to Support Assembly Bill (AB) 463 (Hart), AB 817 (Pacheco), and Assembly Constitutional Amendment (ACA) 1 (Aguiar-Curry)

Board Highlights

- The Directors, April Chan, General Manager/CEO, and Joan Cassman, Legal Counsel, expressed their appreciation and well wishes upon the retirement of Director Rose Guilbault.
- Director Jeff Gee provided a report-out on the District Headquarters Ad Hoc Committee.
- Ms. Chan commended Operations staff for their responses to challenges posed by the March 14 storm, including downed trees.

Committee Discussion Highlights

Community Relations Committee

Quarterly Report | Quarter 2 Fiscal Year 2023

Jonathan Steketee, Manager, Operations Planning, provided a summary of the Quarterly Dashboard for October – December 2022. He said that DNOs (Did Not Operate) were reduced by 81 percent compared to the first quarter of the year. Referencing the data on payment methodology, Director Jeff Gee emphasized the need to increase riders' access to obtaining Clipper cards. Director Rose Guilbault also inquired about customer complaint levels, and Mr. Steketee said that they are seeing fewer complaints this quarter. David Olmeda, Chief Operating Officer, Bus, noted that they monitor complaints from quarter to quarter and that they tend to increase at the time of service changes.

Strategic Planning, Development, and Sustainability Committee

Reimagine SamTrans Implementation Update

Millie Tolleson, Acting Director of Planning, provided the presentation. Director Jeff Gee noted that the original Pacifica microtransit pilot had been limited to a smaller radius. Ms. Tolleson responded that the original pilot replaced the fixed-route service with microtransit which did not work so well. She noted that the fares for the new microtransit service are the same as for

fixed-route service. Director Rose Guilbault asked how they measure the success of the program. Ms. Tolleson said they had not yet set up the KPIs (key performance indicators), but will be working on them. Director Marina Fraser asked what the hours of availability are. Ms. Tolleson said she would find out and get back to her. Director Fraser said she would like to coordinate with staff on upcoming community events in Half Moon Bay to promote the service. Director Marie Chuang asked how far in advance do customers need to book a microtransit trip. Mr. Steketee said they can book when they are ready to ride, aiming for no more than a 20-minute wait time, and added that the hours of operation for Half Moon Bay are 8:00 am to 5:00 pm. Committee Chair Canepa asked if adjacent counties are using compatible technology. Mr. Steketee said they are using GPS (global positioning system) to coordinate with other transit systems throughout the Bay Area. Director Canepa asked about the equity priority areas. Ms. Tolleson said they used an algorithm to find people in the County that meet certain criteria, revealing EPA and HMB as equity-priority areas. Director Marie Chuang asked if riders need to be residents of the area where they are making the ride request, and Ms. Tolleson said users do not need to be a resident of the zone from which they are making the request.

Legislative Committee

State and Federal Legislative Update and Approval of Legislative Proposals: Support Assembly Bill (AB) 463 (Hart), AB 817 (Pacheco), and Assembly Constitutional Amendment (ACA) 1 (Aguilar-Curry)

Jessica Epstein, Manager, Government and Community Affairs, provided an update on recent federal and state legislation. She said on March 9, the President released his budget request. She said the state legislature is in recess from March 30 to April 10. She said the Governor will need to sign a balanced budget by June 30. They are trying to advocate statewide for transportation funding. For the proposed bills that staff is seeking Board support, she said ACA 1 would reduce the voter threshold from three-fourths to 55 percent; AB 463 would provide transit agencies with priority access to electricity during events such as rolling blackouts; and AB 817 proposes exempting nondecision-making advisory bodies. Director Ray Mueller opted to vote no on ACA 1 because he does not advocate lowering the voter threshold to 55 percent.