



JPB Board of Directors
Meeting of October 5, 2023

Correspondence as of September 29, 2023

<u>#</u>	<u>Subject</u>
1	Transportation Investments Shape Our Future
2	Re_ I have submitted a complaint to the city RE_ Any update on getting rid of the generator_
3	RE_ unable to leave feedback on website
4	RE_ Service to Gilroy

From: VTA BART Phase II <vtabart@vtabsv.com>
Sent: Monday, September 25, 2023 4:00 PM
To: Board (@caltrain.com)
Subject: Transportation Investments Shape Our Future

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Transportation Investments Shape Our Future

Imagine a world without the Golden Gate Bridge or BART! Read our latest blog on how they came about and have shaped our region's growth and prosperity.

We also wanted to invite you of an important upcoming **VTA Board of Directors** meeting happening on **October 5th, at 5:30 pm**. During this meeting, the Project team will be providing key updates on Project as we prepare for construction. The agenda for this meeting will be available on [the VTA's Board of Directors webpage](#). If you have not already watched the [August 18th Joint VTA/BART Workshop](#), we suggest you review the presentation or watch the meeting recording.

[Read the full blog on VTA's website](#)

Project Background

VTA's BART Silicon Valley Phase II Extension (Phase II Project) is a six-mile, four-station extension of BART from Berryessa / North San José Station (opened 2020) through downtown San José to the City of Santa Clara. The Phase II Project is planned to include an approx. five-mile subway, three stations with underground platforms (28th Street/ Little Portugal, Downtown San José, and Diridon), one ground-level station (Santa Clara), a train maintenance and storage facility, and additional facilities.

Have a question for us about Phase II?

Visit www.vta.org/bart or email us vtabart@vtabsv.com



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VTA BART Phase II

vtabart@vtabsv.com

(408) 321-2345 BART Silicon Valley Hotline



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You requested information about VTA's BART Silicon Valley Extension Phase II.

Our mailing address is:

Valley Transportation Authority

3331 N First Street

San Jose, CA 95134

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You can [update your preferences](#) or [unsubscribe from this list](#).



From: [Kou, Lydia](#)
To: [Connie Stilling](#)
Cc: [Dan Carrigan](#); [CalMod@caltrain.com](#); [Board \(@caltrain.com\)](#); [Shikada, Ed](#); [Pat Burt \(pat@patburt.org\)](#); [Casey Fromson](#); [Michelle Bouchard](#)
Subject: Re: I have submitted a complaint to the city RE: Any update on getting rid of the generator?
Date: Tuesday, September 26, 2023 11:12:04 PM
Attachments: [image001.png](#)
[Outlook-1485341581.png](#)
[Outlook-1485341581.png](#)

Some people who received this message don't often get email from lydia.kou@cityofpaloalto.org. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from

Thank you Ms. Stilling for letting us know this has been resolved, at least for you.

And thank you Mr. Carrigan for your attention to this matter.

Kindest regards,



Lydia Kou - Mayor

Contact Info: <https://goo.gl/BcgCQS>

From: Connie Stilling <stillinger@protonmail.com>
Sent: Tuesday, September 26, 2023 11:10 PM
To: Kou, Lydia <Lydia.Kou@CityofPaloAlto.org>
Cc: Dan Carrigan <dcarrigan@katzandassociates.com>; calmod@caltrain.com <calmod@caltrain.com>; board@caltrain.com <board@caltrain.com>; Ed.Shikada@CityofPaloAlto.org; Pat Burt (pat@patburt.org) <pat@patburt.org>; Fromson, Casey <Fromsonc@samtrans.com>; bouchardm@samtrans.com <bouchardm@samtrans.com>
Subject: Re: I have submitted a complaint to the city RE: Any update on getting rid of the generator?

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Thank you for the response! I am grateful that our city is responsive to the needs of residents.

The generator was moved yesterday. It is now located down the tracks, behind other people's houses but it may no longer running; in which case this problem is solved. If it is still running then the pollution and noise problem has just moved to someone else (who may be less willing to speak out).

So I thank you for your attention. Hopefully we'll hear from the project manager (who works with the construction contractor) that they are done with this piece of equipment.

Regards,

Connie Stilling
stillinger@protonmail.com
650-380-2018

----- Original Message -----

On Tuesday, September 26th, 2023 at 10:57 PM, Kou, Lydia <Lydia.Kou@CityofPaloAlto.org> wrote:

Hello Mr. Carrigan:

This noise complaint has been ongoing since March 2023. Reading the thread, it is clearly a Caltrain generator. Can we get a clearer understanding of the problem and why can't the

generator be further away from Ms. Stillingers residence?

Thank you,



Lydia Kou - Mayor

Contact Info: <https://goo.gl/BcgCOS>

From: Connie Stillingers <stillinger@protonmail.com>

Sent: Friday, September 22, 2023 12:00 PM

To: Dan Carrigan <dcarrigan@katzandassociates.com>; calmod@caltrain.com <calmod@caltrain.com>; board@caltrain.com <board@caltrain.com>; Council, City <cityofpaloalto.org>

Subject: I have submitted a complaint to the city RE: Any update on getting rid of the generator?

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CAUTION: This email originated from outside of the organization. Be cautious of opening attachments and clicking on links.

Greetings. I have heard nothing at this point. I have submitted a complaint to the city and I am considering future additional escalation options.

Regards,

Connie Stillingers
stillinger@protonmail.com
650-380-2018

----- Original Message -----

On Tuesday, September 5th, 2023 at 5:11 PM, Dan Carrigan <dcarrigan@katzandassociates.com> wrote:

Hi Connie,

I'll ask about this and see if I can get an update.

Thanks,
Dan



Dan Carrigan
Account Executive II
mobile: 415.654.9114
San Diego · Los Angeles · San Francisco

From: Connie Stillingers <stillinger@protonmail.com>

Sent: Monday, September 4, 2023 6:14 PM

To: Dan Carrigan <dcarrigan@katzandassociates.com>

Subject: Any update on getting rid of the generator?

Hi -- do we have any ETA on getting rid of that generator? It really is a nuisance... better now that's it not right under my window, but it's like having a truck idling in the street 24x7 and I know it's annoying the neighbors too.

Thanks again,

Connie

Connie Stillinger
stillinger@protonmail.com
650-380-2018

----- Original Message -----

On Friday, April 28th, 2023 at 3:17 PM, Connie Stillinger
<stillinger@protonmail.com> wrote:

Thank you. 50 feet should make a difference though I know that longer cables exist.

Is there any actual ETA on the power connection over there so that it can be removed entirely?

Thanks again for your attention,
Connie

Sent from Proton Mail for iOS

On Fri, Apr 28, 2023 at 2:51 PM, Dan Carrigan
<dcarrigan@katzandassociates.com> wrote:

Hi Connie,

Update: Our crew has not yet been able to move the generator, but they hope to achieve this on Monday.

It sounds like the most that they will be able to move it is approximately 50 ft.

I hope this change helps make a difference for you!

Feel free to keep me posted.

Thanks,
Dan



Dan Carrigan
Account Executive II
mobile: 415.654.9114
San Diego · Los Angeles · San Francisco

From: Dan Carrigan
Sent: Friday, April 28, 2023 1:52 PM
To: Connie Stillinger <stillinger@protonmail.com>
Subject: RE: Now it's worse RE: Radio Frequency Emissions, interfering on amateur bands - RE: schedule for diesel generator

Hi Connie,

So sorry to hear that this situation is so disturbing. I'll circle back with my team and explain the impact that this is having on you.

Thanks for letting me know what's going on there.

Dan



Dan Carrigan
Account Executive II
mobile: 415.654.9114
San Diego · Los Angeles · San Francisco

From: Connie Stillinger <stillinger@protonmail.com>
Sent: Friday, April 28, 2023 11:00 AM
To: Dan Carrigan <dcarrigan@katzandassociates.com>
Subject: Now it's worse RE: Radio Frequency Emissions, interfering on amateur bands - RE: schedule for diesel generator

so it seems they've cranked it up. It's pretty distracting when I'm trying to work and it's filling my backyard with diesel fumes which drift into my house now that the windows are open. we don't have air conditioning, so closing windows is not an option.

Cables exist. They really need to move that thing.

Thanks,
Connie.

Sent from Proton Mail for iOS

On Fri, Apr 21, 2023 at 2:58 PM, Dan Carrigan <dcarrigan@katzandassociates.com> wrote:

Hi Connie,

Thanks for the pictures!

I have confirmed that this is indeed our generator.

The crew is going to move it, but unfortunately, they won't be able to go very far.

We don't have an expected date as to when PG&E can get a permanent power source installed, but we're hopeful that this could possibly occur in another month to six weeks.

I'm sorry that you're having to deal with the noise. I hope that the crew's efforts to move it farther away helps to reduce the noise.

Please feel free to keep me posted on what's happening there, and I can continue to inquire about the status of when we might be able to discontinue the use of the generator.

We appreciate your patience as we get this phase

of the work completed.

Sincerely,
Dan (The Caltrain Electrification Team)



Dan Carrigan
Account Executive II
mobile: 415.654.9114
San Diego · Los Angeles · San Francisco

From: Connie Stilling
<stilling@protonmail.com>
Sent: Thursday, April 20, 2023 11:43 AM
To: Dan Carrigan
<dcarrigan@katzandassociates.com>
Subject: RE: Radio Frequency Emissions,
interfering on amateur bands - RE: schedule for
diesel generator

Sure. Attached is a picture of it as I stand in my gate. Also from my bedroom window.

it appears to be supplying power to a new control hut which just appeared 20 or so feet from my property line with no notice...

Thanks,

Connie

Sent from Proton Mail for iOS

On Wed, Apr 19, 2023 at 6:01 PM, Dan Carrigan
<dcarrigan@katzandassociates.com> wrote:

Hi Connie,

We spoke to the construction manager and we are not sure that this is our generator.

Our generator is a minimum of 50ft away from the end of a garden and is still on idling mode and appears not to be near any property.

If the generator you're describing is near your window, would it be possible for you to get a photo of what it looks like and the location? That will help us to confirm whether it's ours or not.

Thanks for helping us track this down!

Dan



Dan Carrigan
Account Executive II
mobile: 415.654.9114
[San Diego](#) · [Los Angeles](#) · [San Francisco](#)

From: Connie Stillingner
<stillinger@protonmail.com>
Sent: Tuesday, April 18, 2023 12:30 AM
To: Dan Carrigan
<dcarrigan@katzandassociates.com>
Subject: RE: Radio Frequency Emissions, interfering on amateur bands - RE: schedule for diesel generator

I will say that thing has become annoying again generally in addition to the radio interference. It's droning right outside my bedroom and office window all day and night. If they can turn it down again, that would be great.

Sent from Proton Mail for iOS

On Mon, Apr 17, 2023 at 12:35 PM,
Dan Carrigan
<dcarrigan@katzandassociates.com>
wrote:

Thanks, Connie! We appreciate your support for the project!



Dan Carrigan
Account Executive II
mobile: 415.654.9114
[San Diego](#) · [Los Angeles](#) · [San Francisco](#)

From: Connie Stillingner
<stillinger@protonmail.com>
Sent: Monday, April 17, 2023 12:11 PM
To: Dan Carrigan
<dcarrigan@katzandassociates.com>
Subject: RE: Radio Frequency Emissions, interfering on amateur bands - RE: schedule for diesel generator

Thank you for responding so promptly and looking at this. I understand it can take a few days to track

down. Let me know if there is other information I can provide.

Good luck with the project. I am certainly in favor of electrification and excited for the completion of the project.

Regards,
Connie W6EFI

Sent from Proton Mail
for iOS

On Mon, Apr 17, 2023
at 11:54 AM, Dan
Carrigan
<dcarrigan@katzandassociates.com>
wrote:

Hi Connie,

Thanks for
this
information.

I'll inquire
about this
and let you
know what
I find out.
This may
take a few
days.

Thanks for
your
patience,
Dan (The
Caltrain
Electrification
Team)



Dan Carrigan
Account Executive II
mobile: 415.654.9114
[San Diego](#) · [Los Angeles](#) · [San Francisco](#)

From:
Connie
Stillinger
<stillinger@protonmail.com>

Sent:

Monday,
April 17,
2023 11:36
AM

To:

calmod@caltrain.com

Cc: Dan

Carrigan

<dcarrigan@katzandassociates.com>

Subject:

Radio
Frequency
Emissions,
interfering
on amateur
bands - RE:
schedule
for diesel
generator

Hello
again. It
seems that
the
generator
was turned
up again,
and now the
system is
producing
radio
frequency
emissions
in the
amateur HF
bands
(disallowed
by the
FCC).

Could
someone
please take
a look?
Thanks
again,

Connie
Stillinger

stillinger@protonmail.com

650-380-
2018

Original
Message ---

On
Monday,

April 3rd,
2023 at
6:57 PM,
Connie
Stillinger
<stillinger@protonmail.com>
wrote:

Thank
you
so
much
for
the
information!

That's
what I
was
looking
for.
I
also
appreciate
the
setting
adjustment,
which
was
considerate.

It's
tolerable
for
now
since
I
know
it
will
be
removed
in
a
month
or
so.

Good
luck
with
the
remainder
of
the
project.

Best
regards,
Connie

Stillinger@protonmail.com

650-
380-
2018

Sent
from
Proton
Mail
for
iOS

On
Mon,
Apr
3,
2023
at
5:48
PM,
Caltrain
Modernization
Project
<calmod@caltrain.com>
wrote:

Hi
Connie,

Thanks
for
letting
us
know
about
the
noise
coming
from
this
generator.

We
checked
into
the
situation
and
it
appears
that
the
diesel
generator
will
need
to
be
in

place
until
PG&E
can
install
permanent
power
there,
which
could
take
as
long
as
a
month
to
six
weeks.

However,
last
week
our
construction
crew
put
the
generator
on
a
different
setting
which
should
have
reduced
the
noise
level.

Please
let
me
know
if
you
continue
to
experience
the
generator
as
being
too
loud
and
we'll
revisit

and
makes
noise.
How
long
can
I
expect
it
to
be
there?

The
location
is
marked
below.
It
is
on
the
right-
of-
way
at
4055
Park
Blvd.

Thank
you,

Connie
Stillinger
stillinger@protonmail.com
650-
380-
2018

From: [Sarah Nabong](#)
To: leryan@x.team; [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: RE: unable to leave feedback on website
Date: Thursday, September 28, 2023 3:11:59 PM
Attachments: [image001.png](#)

Dear Ryan Lee,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

Thank you for providing Caltrain with your feedback and we appreciate your patience while we gathered a bit more information regarding your comments. In 2019, Caltrain operated trains every 90 minutes on weekends. During the pandemic, we increased weekend service to every 60 minutes to provide more travel opportunities for essential workers and have maintained these service improvements during the recovery phase to promote leisure travel. Unfortunately, with ongoing construction for PCEP requiring single-tracking windows on the weekends, we are currently unable to run any additional trains at this time. However, we are currently developing our electrification service plan that will go into effect in September of 2024, which will include adjustments to weekend service. Preliminary analysis shows that travel time from San Jose to San Francisco on a local train using the new Electric Multiple Units (EMUs), which have faster acceleration and deceleration rates, should drop to 77 minutes on the weekends from over 100 minutes in today's schedule. This will provide a faster travel time for all customers no matter what station they are using. More details on the new weekend service plan will be shared later this year after the analysis is complete. Caltrain will continue to monitor ridership patterns very closely and adjust when required and allowed by Union Pacific Railroad, in accordance with our trackage rights agreement.

Once more, we appreciate the feedback and hope to provide increased service soon.

Kind regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Ryan Lee <leryan@x.team>

Sent: Thursday, August 03, 2023 10:06 PM

To: Board (@caltrain.com) <board@caltrain.com>

Subject: unable to leave feedback on website

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi there,

The feedback form on your website is broken. Sorry to write here.

The 3:10 and 4:10 PM Santa Clara stop on the southbound train is frequently 1-2 minutes late (totally reasonable) however it makes catching the Amtrack train to Sacramento nearly impossible as it leaves at 3:11 / 4:11. I have missed my train a number of times now and watched it leave as I waited for the door to open. It would be really great if there was greater coordination between the two transit providers. 1 minutes is almost a tease.

Thank you for your consideration and sorry for emailing the board (it was the only email on the feedback page).

Ryan Lee
530-816-2031

From: [Sarah Nabong](#)
To: [oily798](#); [Board \(@caltrain.com\)](#)
Subject: RE: Service to Gilroy
Date: Thursday, September 28, 2023 3:36:29 PM
Attachments: [image001.png](#)

Dear Omar Ahmed,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

Thank you for contacting Caltrain with your feedback and we appreciate your patience while we gathered a bit more information regarding your comments.

In 2019, Caltrain operated trains every 90 minutes on weekends. During the pandemic, we increased weekend service to every 60 minutes to provide more travel opportunities for essential workers and have maintained these service improvements during the recovery phase to promote leisure travel. Unfortunately, with ongoing construction for PCEP requiring single-tracking windows on the weekends, we are currently unable to run any additional trains at this time. However, we are currently developing our electrification service plan that will go into effect in September of 2024, which will include adjustments to weekend service. Preliminary analysis shows that travel time from San Jose to San Francisco on a local train using the new Electric Multiple Units (EMUs), which have faster acceleration and deceleration rates, should drop to 77 minutes on the weekends from over 100 minutes in today's schedule. This will provide a faster travel time for all customers no matter what station they are using. The timetable schedule is reviewed and updated semi-annually. During that time, we review ridership data from all stations and adjust train schedules accordingly. While Caltrain owns the segment of track between San Francisco and Tamien stations, Union Pacific Railroad owns the track from Tamien to Gilroy stations. Therefore, Caltrain must receive approval from Union Pacific to run the limited service to and from Gilroy. Caltrain will continue to monitor ridership patterns very closely and adjust when required and allowed by Union Pacific Railroad, in accordance with our trackage rights agreement.

More details on the new weekend service plan will be shared later this year after the analysis is complete.

Once more, we appreciate the feedback and hope to provide increased service soon.

Kind regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: oily798 <2007omah@gmail.com>

Sent: Saturday, August 12, 2023 9:55 PM

To: Board (@caltrain.com) <board@caltrain.com>

Subject: Service to Gilroy

You don't often get email from 2007omah@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear Caltrain Customer Service Team, I hope this email finds you well. I am writing to express my thoughts on how Caltrain's service to Gilroy could be improved for the benefit of both residents and visitors. I truly appreciate the convenience that Caltrain offers and the efforts the company puts into maintaining a reliable transportation system. However, I believe that there are a few areas where the service to Gilroy could be enhanced to better meet the needs of the community. Here are a few suggestions:

1. **Increased Frequency:** Given Gilroy's growing population and its significance as a hub for businesses and leisure activities, I believe that increasing the frequency of trains to and from Gilroy during peak hours and weekends would greatly benefit passengers, possibly implementing a 2 hour service schedule like in Tamien.
2. **Extended Operating Hours:** Extending the operating hours of Caltrain services to Gilroy, especially during weekends and holidays, would provide more flexibility to commuters and travelers. This could encourage more people to choose public transportation, ultimately reducing traffic congestion.
3. **Improved Connectivity:** Enhancing the connectivity between Caltrain and other local transit options in Gilroy would make it easier for passengers to access their final destinations. This could involve better coordination with local bus services or providing shuttle services from the train station to key locations.
4. **Real-time Updates:** Keeping passengers informed about train schedules, delays, and disruptions through real-time updates via the Caltrain app or other communication channels would help manage expectations and reduce inconvenience.
5. **Clean and Comfortable Facilities:** Ensuring that the Gilroy station and on-board facilities are clean, well-maintained, and comfortable will contribute to an overall positive travel experience for passengers.

I understand that implementing these suggestions might involve logistical challenges and considerations. However, I believe that they could significantly improve the service quality and user experience for those traveling to and from Gilroy. Thank you for considering my feedback. I

appreciate the hard work that the Caltrain team puts into providing efficient transportation options for the community. I look forward to seeing the Caltrain service continue to evolve and improve.

Best regards,

Omar Ahmed