

**Summary of San Mateo County Transit District's (District)
Liaison Report – Meeting of December 3, 2014**

**AGENDA ITEM # 7
DECEMBER 4, 2014**

The Community Relations Committee and Board

The Board appointed John Baker to the Citizens Advisory Committee to a partial term expiring April 2017.

Tina Dubost, Manager, Accessible Transit Services, said as the mobility manager for San Mateo County, SamTrans continues to meet with the American Association of Retired Persons safe driver classes and the California Highway Patrol age-well drive smart classes to encourage people to try SamTrans.

Mike Levinson, Paratransit Coordinating Council (PCC) Chair, said former PCC member Daniel Mensing passed away recently and services will be held on December 13. The PCC has been participating in the Federal Transit Administration (FTA) Section 5310 Grant process.

Peter Ratto, Citizens Advisory Committee (CAC) Chair, said the CAC did not meet in November because of Thanksgiving. Their next meeting will be on December 10.

Chuck Harvey, Deputy CEO, presented the Mobility Management Report: Paratransit Service (attached).

Average Weekday Ridership – October 2014 Compared to October 2013

Bus: 47,350, an increase of 2.8 percent.

All modes: 121,810, an increase of 11.9 percent.

The Finance Committee and Board

- Accepted the Statement of Revenues and Expenses for June 2014 (Unaudited).
- Accepted the Statement of Revenues and Expenses for October 2014.
- Authorized Award of Contracts to PFM Asset Management LLC and U.S. Bank to Provide Investment and Custodial Services for a Three-Year Base Term.
- Authorized Award of Contract to Murphy and Hartelius, Inc. for Furnishing and Servicing Bus Operator Uniforms for a Total Estimated Cost of \$710,146 for a Five-Year Term.
- Authorized Renewal of Delta Dental Insurance Contract for an Estimated Annual Cost of \$1.156 Million.
- Authorized a Fourth Amendment with MV Transportation to Expand Flex and Expanded Route 17 Service for Coastside Transportation Services for a Total Estimated Cost of \$3,124,420 for 33 Months.

The Legislative Committee and Board

Senator Fran Pavley has introduced a bill to extend Cap and Trade permanently. The current bill expires in 2020. Assemblyman Kevin Mullin has been named Speaker Pro-Tem of the Assembly. Assemblyman Mullin is a coalition builder and has gained a lot of respect from his colleagues. Assemblyman Jim Beall has been named chair of the

Summary of San Mateo County Transit District's (District) Liaison Report – Meeting of December 3, 2014

Senate Housing and Transportation Committee, and Assemblyman Jim Frazier has been named chair of the Assembly Transportation Committee.

Many were disappointed Congresswoman Anna Eshoo was not successful in her attempts to chair the Transportation Infrastructure Committee, but the effort elevated her to a national status. Her office will use this as a chance to build coalitions in other areas and focus on other issues that are important to her.

The Planning, Development, and Sustainability Committee and Board

- Approved the San Mateo County Transit District's 2014-2019 Strategic Plan. The five goals are increase fixed-route bus ridership by 15 percent; increase fixed-route passenger fare revenue by 20 percent; reduce annual debt service by \$1.5 million; improve organizational performance; and manage workforce change. The performance goals center on three priorities: increasing mobility options for customers, strengthening the District's fiscal health, and building a more effective organization that delivers optimal service to the SamTrans, Caltrain, and San Mateo County Transportation Authority programs. Received an update on the SamTrans Service Plan. Nine-month total ridership is up 3.6 percent.
- Received the Capital Projects Quarterly Status Report – 1st Quarter Fiscal Year 2015.

The Board of Directors

- The chair appointed Directors Carole Groom, Rose Guilbault, and Adrienne Tissier to the nominating committee for 2015 chair and vice chair.
- Presented a Resolution of Appreciation to David Miller, Legal Counsel, on his retirement.
- Reappointed Zoe Kersteen-Tucker, Representing Public Member-Coastside to the Board.
- Called a Public Hearing on January 7, 2015 for the Filing of a FTA Section 5310 Grant Application.

Michael Scanlon, General Manager/CEO, reported:

- Recognized 30-year safe drivers Brij Prasad and Theodore Mack, 20-year safe drivers Teodore Lat, Emilio Sainten, and 20-year safe workers Harish Prasad and James Esqueda.
- South Base operators and maintenance employees were recognized for recording 224,000 miles without a single preventable accident in September.
- In September 36 bus operators and maintenance employees completed the FTA course on fatigue and sleep apnea awareness for transit employees.
- Operations planning staff completed a week-long training on scheduling.
- The San Carlos Transit Oriented Development Project amendment was executed with Legacy Partners. The commencement of construction cannot begin until SamTrans completes the build-out of the transit-related facilities south of the property. The term was extended to December 31, 2015.

**Summary of San Mateo County Transit District's (District)
Liaison Report – Meeting of December 3, 2014**

- There will be free fares on New Year's Eve starting at 8 p.m. through 5 a.m. January 1. This is coordinated at the regional level with the Santa Clara Valley Transportation Authority and the San Francisco Municipal Transportation Agency.
- Staff is working on a sustainable holiday card for all three agencies.
- The Holiday Train is December 6 and 7.
- A brief update on Clipper 2.0 was provided. Transit agencies have met and identified weaknesses and strengths of the current system and what needs to go in the next system. A public input campaign has begun online at futureofclipper.com.

Legal Counsel Report:

- The Board:
 - Received a report on the status of the Ling La matter. No action was taken.
 - Received an update on the status of the recruitment for the General Manager/CEO. No action was taken.

The meeting was adjourned in memory of Daniel Mensing.

The next meeting of the Board is scheduled for Wednesday, January 7, 2015 at 2 p.m.



samTrans

Mobility Management: Paratransit Service

Community Relations
Committee Meeting
December 3, 2014
Agenda Item #8

ADA Paratransit Service



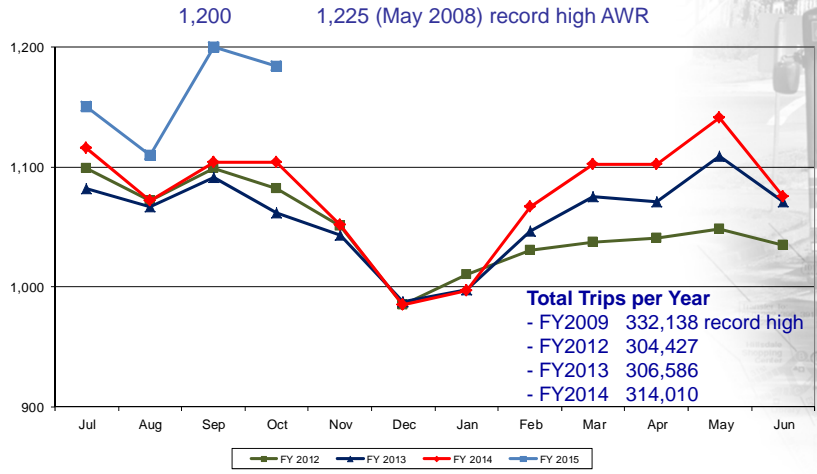
samTrans

- Operating Statistics
- Program Costs
- Funding Sources
- Fixed-route Accessibility
- Transition to First Transit
- New Paratransit Vehicles
- Summary

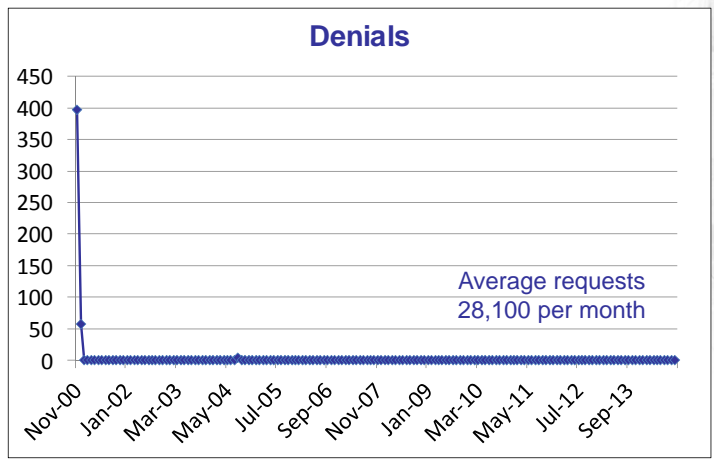


2

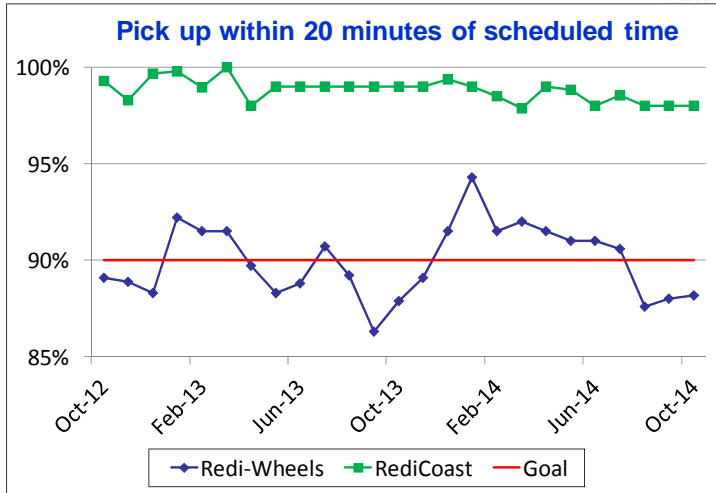
Paratransit - AWR



Redi-Wheels Trip Denials

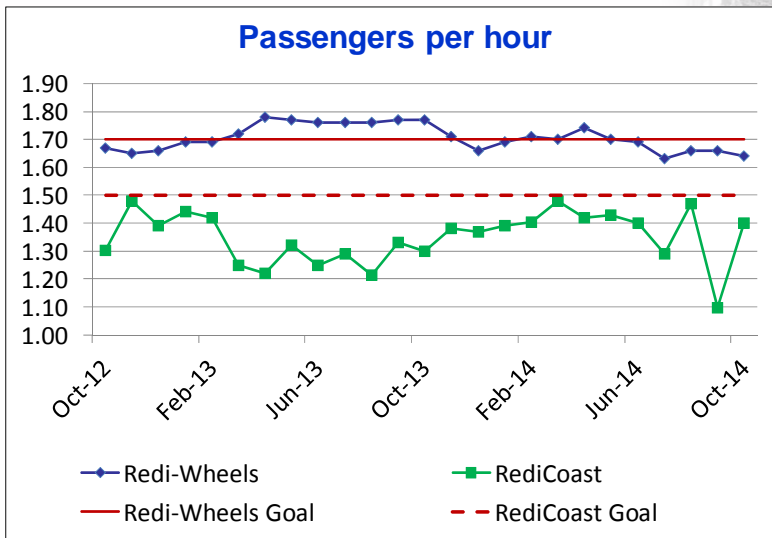


On-time Performance



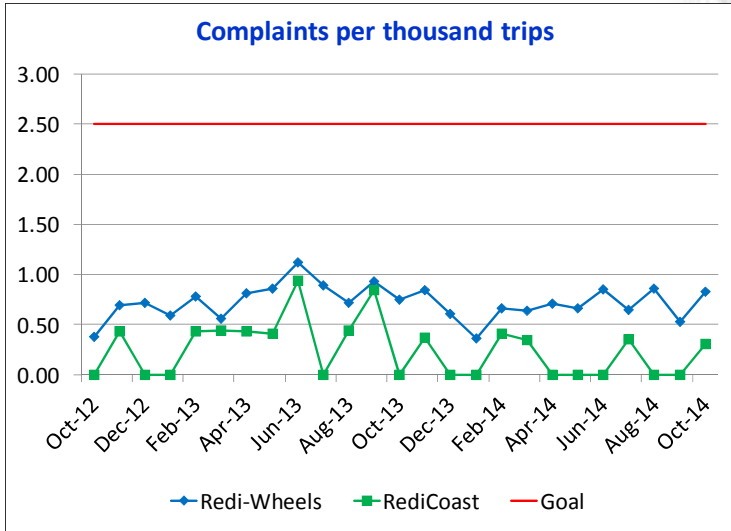
5

Productivity



6

Service Complaints



7

Program Costs



	<u>FY2009</u>	<u>FY2012</u>	<u>FY2013</u>	<u>FY2014</u>
Total Costs (\$000)	\$13,614	\$13,583	\$13,767	\$13,757
Total Trips	332,138	304,427	306,586	314,010
Average Cost	\$40.99	\$44.62	\$44.90	\$43.81
Farebox Ratio	4.5%	5.8%	6.0%	6.1%

8

Paratransit Funding Sources



	<u>FY2015 Budget</u>
Passenger fares	\$0.8 million
Transportation Development Act Funds	1.7
State Transit Assistance	0.5
District Sales Tax	2.4
Transportation Authority	2.9
Measure M (Motor Vehicle Reg. Fee)	1.4
Operating Grants	0.4
Interest (Paratransit Trust Fund)	0.3
San Mateo County Measure A	<u>5.0</u>
	\$15.4 million

No federal operating assistance is provided for federally mandated ADA service.

9

Fixed-route Accessibility



- Wheelchair lifts on buses >10 years before ADA, Resolution 1979-45, June 27, 1979
- Free fixed-route service for Redi-Wheels and RediCoast customers
- \$1,018,540 FY2015 budget, funded by District sales tax to maintain accessibility features



10

Transition to First Transit

samTrans

- Continuity with ATU bargaining unit
- Onboarding of MV Staff Nov. 20 thru 22
 - Retaining all key personnel
 - 95+% of all staff retained
- Engaging with Adult Day programs, PCC & ERC
- First Transit providing 13 new sedans & minivans
- De-mobilizing MV Transportation
- New contract effective Jan. 1, 2015
 - 5-year base, 5 option years
 - \$42,854,464 for 5-year base

11

New Paratransit Vehicles

samTrans



21 new Cutaway Buses
Total 41 Cutaways

14 new Minivans
Total 24 Minivans

12

Summary

samTrans

- **Customer satisfaction is good**
 - Very low complaint rate
 - OTP rate is near 90% goal
- **SamTrans continues to monitor/control costs**
- **Paratransit service is a federally unfunded mandate**
- **Redi-Wheels transition is progressing well**
- **35 new paratransit vehicles**
- **Recent ridership increase will require analysis during FY2016 budget preparation**

13