

**Liaison Report (Karyl Matsumoto)
Summary of San Mateo County Transit District's (District)
Meeting of September 2, 2015**

**AGENDA ITEM # 7
SEPTEMBER 3, 2015**

The Community Relations Committee and Board

Tina Dubost, Manager, Accessible Transit Services, said the Redi-Wheels contractor recently implemented their proprietary Info-Manager software. The software includes reports and tools to help the staff better manage the system.

Mike Levinson, Chair, Paratransit Coordinating Council (PCC), said PCC member Nancy Keegan has retired. The PCC will have a table at the Seniors on the Move and Transition to Independence events.

Chuck Harvey, Deputy CEO, presented the Mobility Management Report: End-of-Year Performance (attached).

Average Weekday Ridership – July 2015 Compared to July 2014

Bus: 37,130, a decrease of 1.7 percent

All modes: 152,220, an increase of 2.8 percent

The Finance Committee and Board

Accepted the Statement of Revenues and Expenses for July 2015.

Authorized Entering into a Memorandum of Understanding with the Santa Clara Valley Transportation Authority for a Joint Disadvantaged Business Enterprise Availability and Utilization Study with a Funding Commitment Not to Exceed \$30,000.

Authorized the Continuation of the Safe Harbor Transit Ticket Program.

Authorized Adopting Amended and Restated Clipper Memorandum of Understanding with the Metropolitan Transportation Commission and Bay Area Transit Operators.

Authorized Execution of a Real Estate Cooperative Agreement with the Peninsula Corridor Joint Powers Board to Undertake Eminent Domain Proceedings in Connection with the Peninsula Corridor Electrification Project.

Authorized Rejection of Single Bid from Kimball Midwest for the Furnishing and Servicing of Shop Supplies and Related Items and Negotiation of a Contract on the Open Market.

Authorized Award of Contract to Giro, Inc. to Provide Warranty, Maintenance and Support Services for Hastus Software for a Total Amount of \$634,039 for a Five-Year Base Term.

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The Legislative Committee and Board

The governor vetoed Assembly Bill 464 that would have increased the Statewide cap on sales tax at the local level from 2 percent to 3 percent. Currently, the Statewide sales tax may not exceed 9.5 percent when combined with any local sales tax. This would increase the overall limit to 10.5 percent.

Transit revenue focused bills have passed Policy Committee. One would increase diesel tax and one would double Cap and Trade revenue for transit.

The Planning, Development and Sustainability Committee and Board

Received a report on the District's water consumption and conservation efforts. In April 2015, the governor issued an Executive Order mandating a 25 percent Statewide reduction in urban potable water use. Some of the voluntary efforts include eliminating irrigation at Park and Ride lots, reducing irrigation at the bases and Brewster, replacing the flowerbeds with California-native, drought-tolerant species at Central, washing buses every other day, and installing faucet aerators to reduce water use by 25 to 40 percent. These initial activities have resulted in a 57 percent overall savings in water consumption.

Received the Capital Projects Quarterly Status Report – 4th Quarter Fiscal Year 2015.

The Board of Directors

The Board Retreat Ad-Hoc Committee reported that Bill Chiatt has been selected to facilitate the Board retreat. The retreat will be on November 6 from 9 a.m. to 4 p.m.

The Audit Ad-Hoc Committee met with staff and the auditors. E-mail addresses and phone numbers were exchanged between the Committee and the auditors. The Committee feels very comfortable with the auditors and the open line of communication.

Jim Hartnett, General Manager/CEO, reported:

- There were over 900 hours of training in August.
- Staff is looking at further revisions to the August 9 runbook, particularly around school service.
- Marketing staff completed a customer satisfaction survey for Paratransit customers and hope to report the results by the end of October.
- The Bus Rodeo was August 30. He was impressed by all the operators and mechanics who participated. This was a great family and community event.
- The subject of Hot Lanes is very active in San Mateo County and there is discussion that SamTrans should operate express routes in these lanes. The Metropolitan Transportation Commission is leading an effort to have the City/County Association of Governments of San Mateo County and the San Mateo County Transportation Authority push for these lanes. SamTrans is

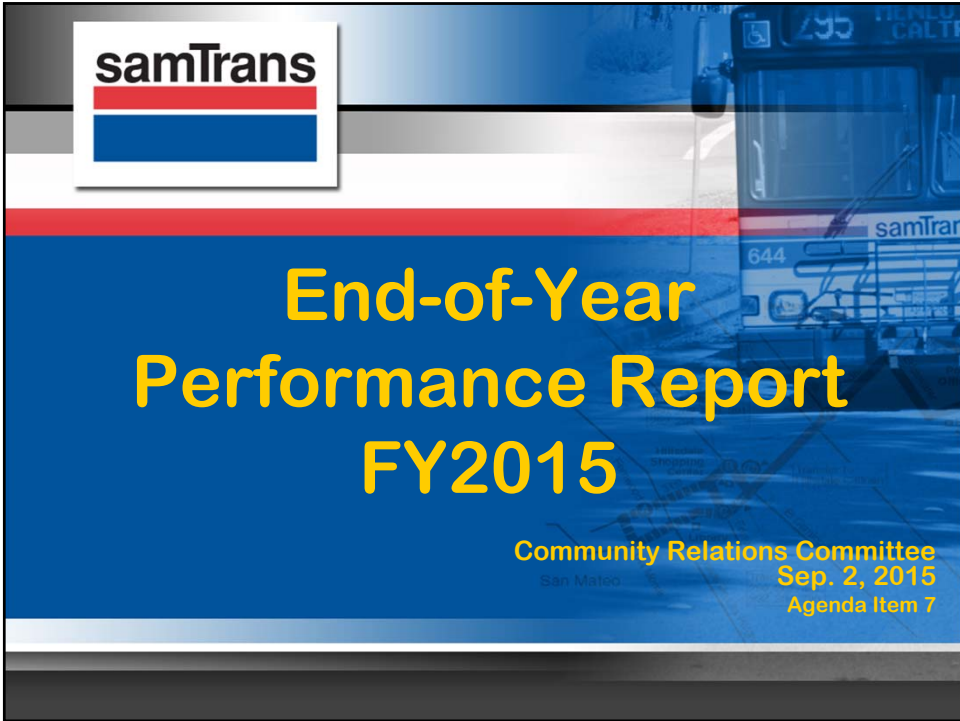
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being lobbied by companies and business groups for these lanes. Assemblyman Kevin Mullin is involved with this issue and Highway 101 Corridor improvements.

- Jeff Johnson, Manager, Transit Operations Training, is retiring and was recognized for his 20 years of service.

No action was taken on the existing litigation of Parking Company of America v. San Mateo County Transit District, Peninsula Traffic Congestion Relief Alliance, and Peninsula Corridor Joint Powers Board, as well as the public employee performance evaluation for the General Manager/CEO.

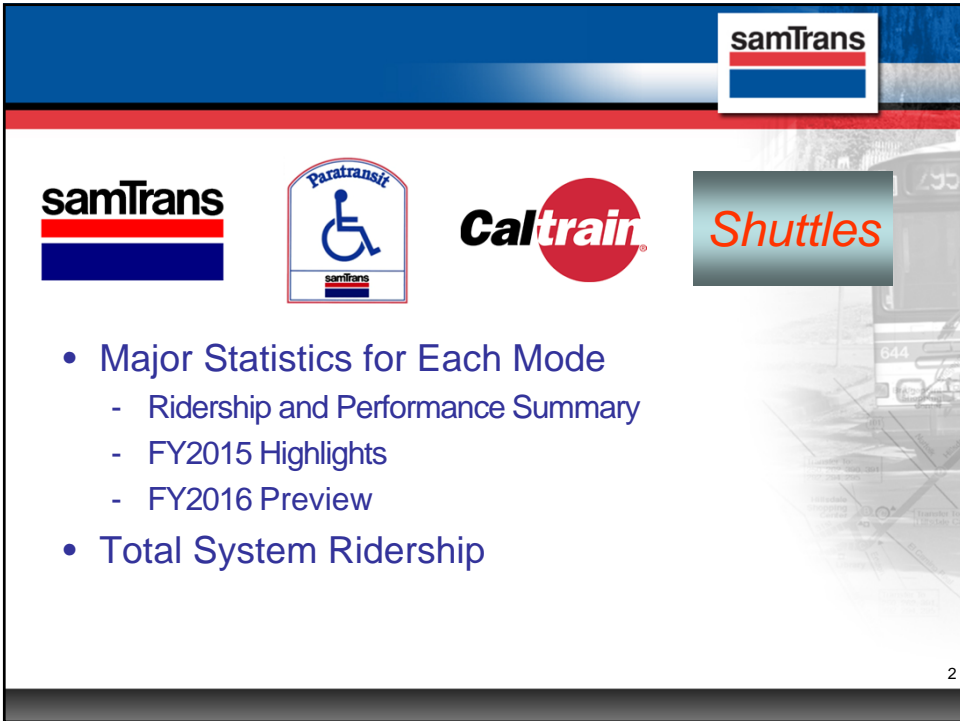
The next meeting of the Board is scheduled for Wednesday, October 7, 2015 at 2 p.m.





samTrans

End-of-Year Performance Report FY2015

Community Relations Committee
San Mateo
Sep. 2, 2015
Agenda Item 7



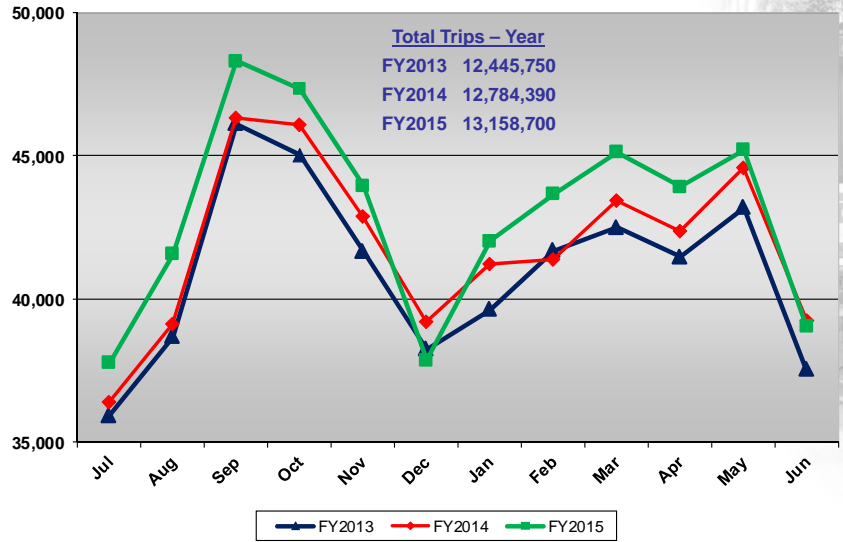
samTrans

samTrans  **Caltrain** 

- Major Statistics for Each Mode
 - Ridership and Performance Summary
 - FY2015 Highlights
 - FY2016 Preview
- Total System Ridership

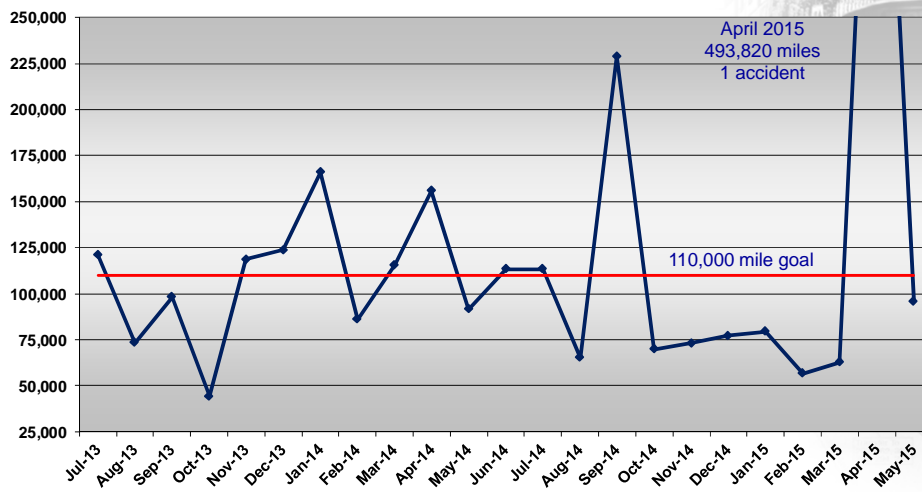
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Fixed-route Service - AWR



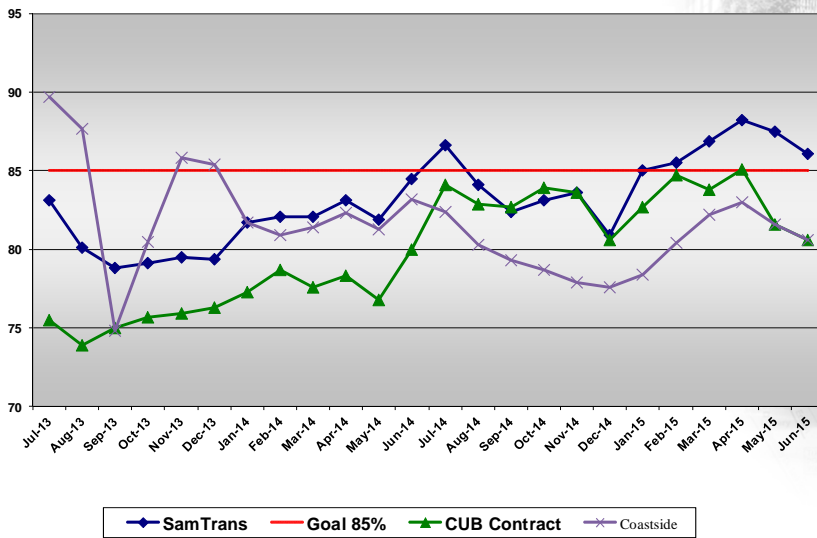
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Miles Between Preventable Accidents



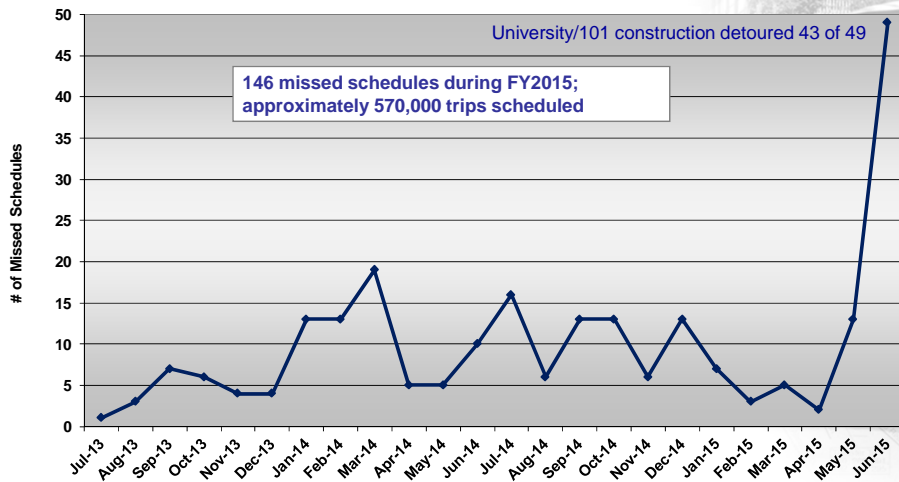
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On-time Performance



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Missed Schedules

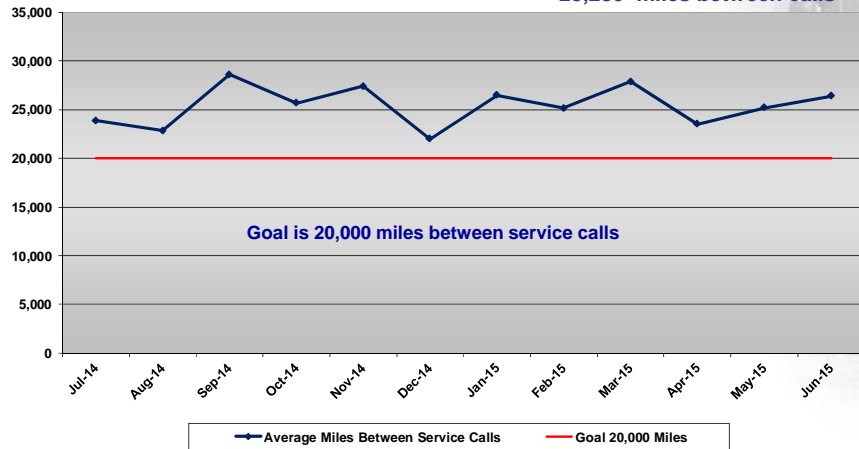


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Fleet Reliability

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5,637,449 total miles
223 road service calls
25,280 miles between calls



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FY2015 Highlights

samTrans

- Ridership is increasing
- Fleet reliability remains very high
- Service quality improving
- Fares unchanged
 - Last general fare increase 2/1/10
 - Adult cash fare \$2, Monthly Pass \$64
- 26,641 hours training in FY2015, including 14,062 for new Bus Operators
- 43 Bus Operators graduated in FY 2015

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FY2016 Preview

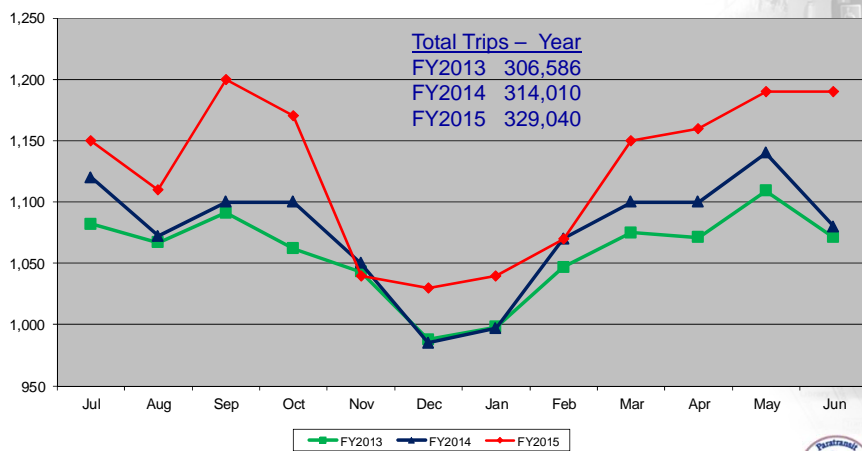
samTrans

- Review fare changes in FY 2016
- Install 15 new bus ad shelters (total 137)
- Purchase replacement buses for 2003 Gillig fleet (40 feet)
- Bid and award contract for 55 - 60 foot articulated buses to replace 2002 NABI fleet
- Assess Zero Bus Emission Bus readiness and develop potential ZEB Bus project
- Human Capital Development
 - 32 Bus Operators to be trained and graduated
 - SamTrans and ATU 1574 Joint Apprenticeship Program to be finalized
- Continue staff development initiatives, succession planning efforts and retention strategies

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Paratransit - AWR

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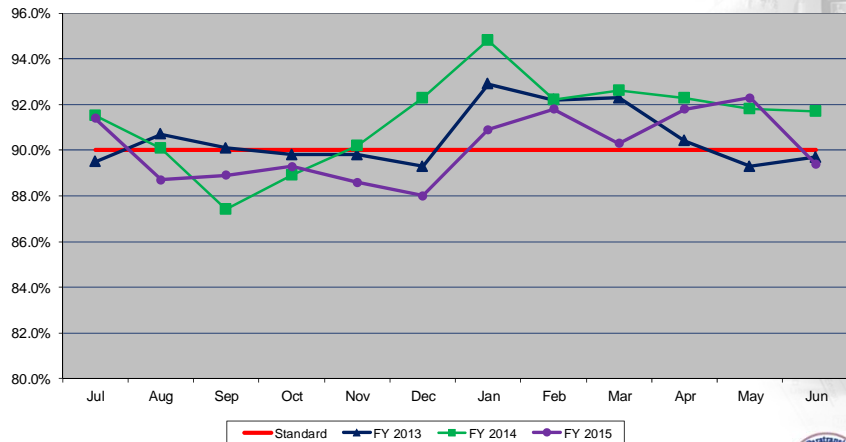


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On-time Performance



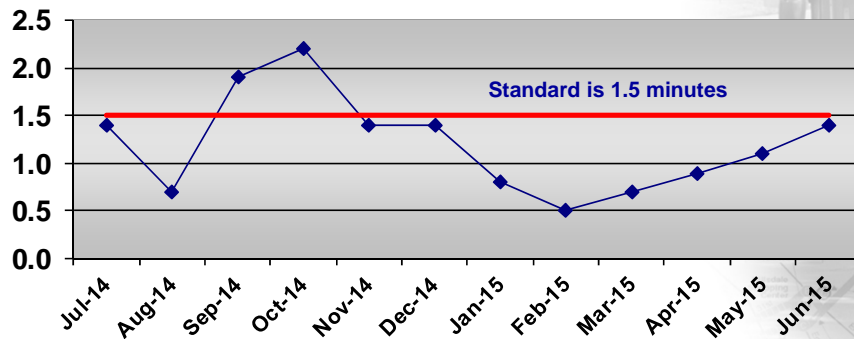
Pickups Within 20 Minutes of Scheduled Time



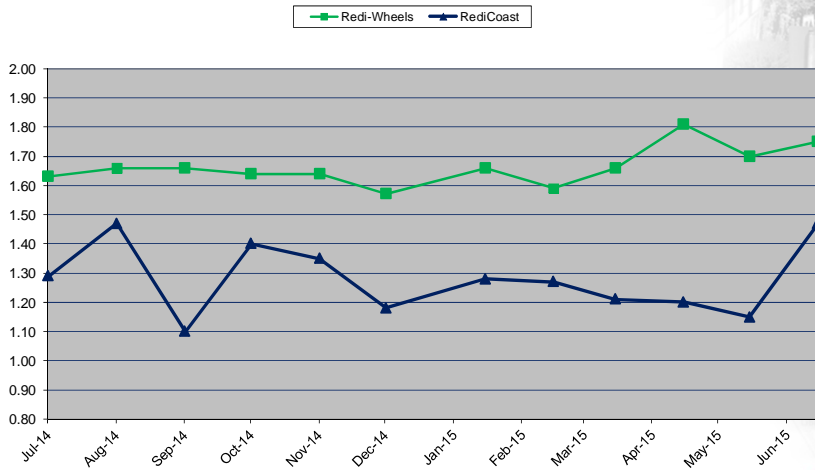
Telephone Hold-time



Minutes

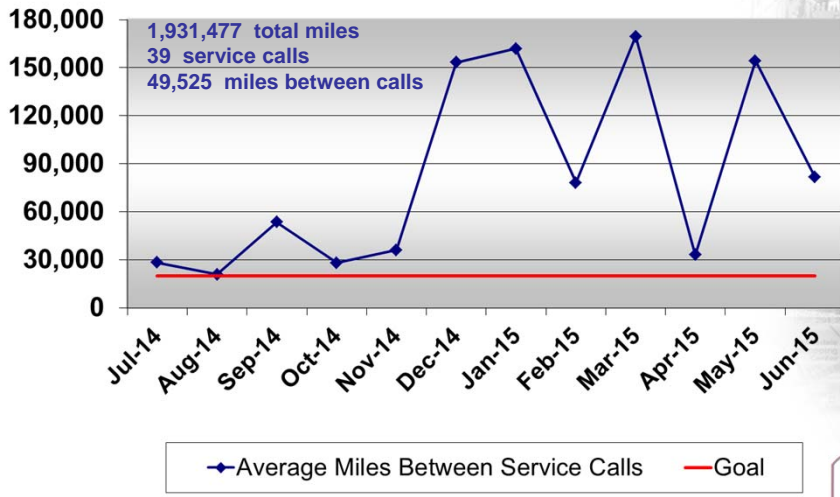


System Productivity



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Fleet Reliability



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Highlights & Preview

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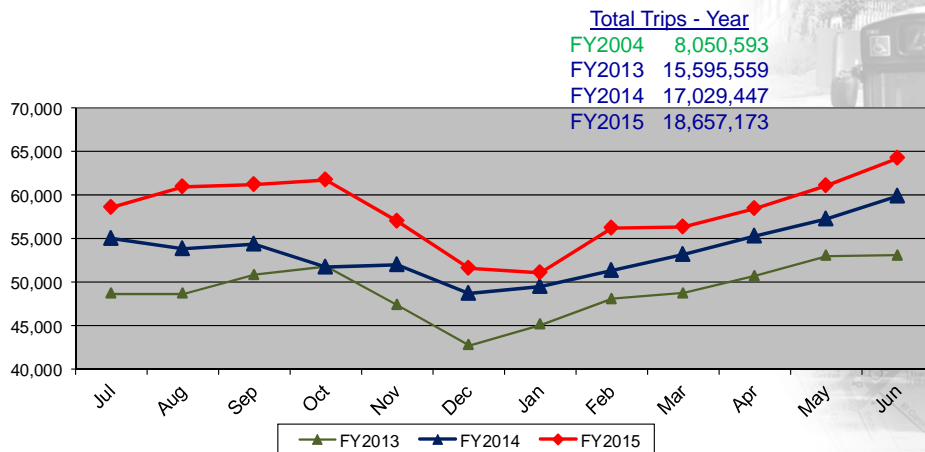
- Maintained zero-denial record
- On-time performance meeting standard
- Fleet reliability remains very high
- Ridership increased 4.8% in FY2015
- New Redi-Wheels 5-year contract effective Jan. 1, 2015
- New Paratransit Eligibility 5-year contract effective Aug. 1, 2015
- Fare changes under review



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Caltrain Ridership - AWR

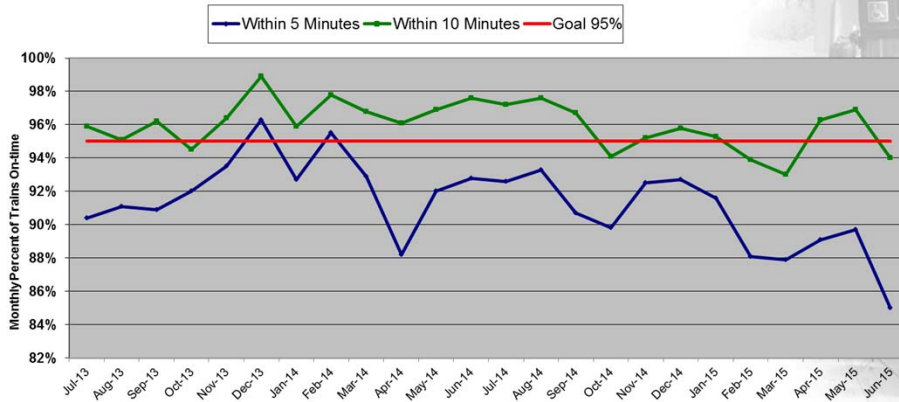
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On-time Performance

samTrans



Caltrain

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FY2015 Highlights

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- AWR increased 9.3% from 53,466 to 58,429
- Total ridership increased 9.0% from 17,029,447 trips to 18,567,173 trips
- Farebox revenue increased 12.1% from \$74.8 million to \$83.9 million
- Right of way fencing: 8,657 feet installed
- CBOSS-PTC system installation progresses
- Owner's Team assembled for Cal Mod project delivery
- Electrification EIR Certification approved Jan. 2015
- Purchased 16 used Bombardier rail cars, 5 placed into service by June

Caltrain

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FY2016 Preview

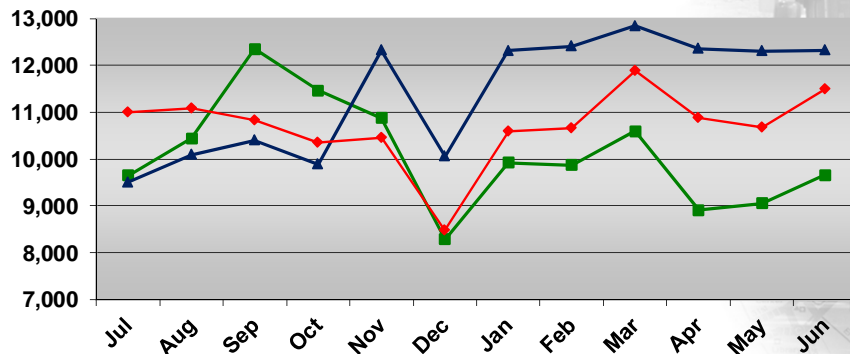


- Continue safety/service quality focus with TASI
- Continue CBOSS system testing revenue service demonstration, final acceptance of system
- Bridge replacement projects in San Mateo & San Francisco continue
- Right of way fencing: 16,000 feet in FY2016
- Place all 16 used cars into service/increase Bombardier train bike capacity from 48 to 72 bikes/train
- Review fare changes in FY 2016
- Complete Cal Mod project procurements, contractor selection, funding plans and implementation schedules



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Shuttle Ridership - AWR



Total Trips - Year
 FY 2013 2,563,420
 FY 2014 2,959,850
 FY 2015 2,771,870

■ FY2013 ▲ FY2014 ◆ FY2015



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Shuttle Highlights/Preview

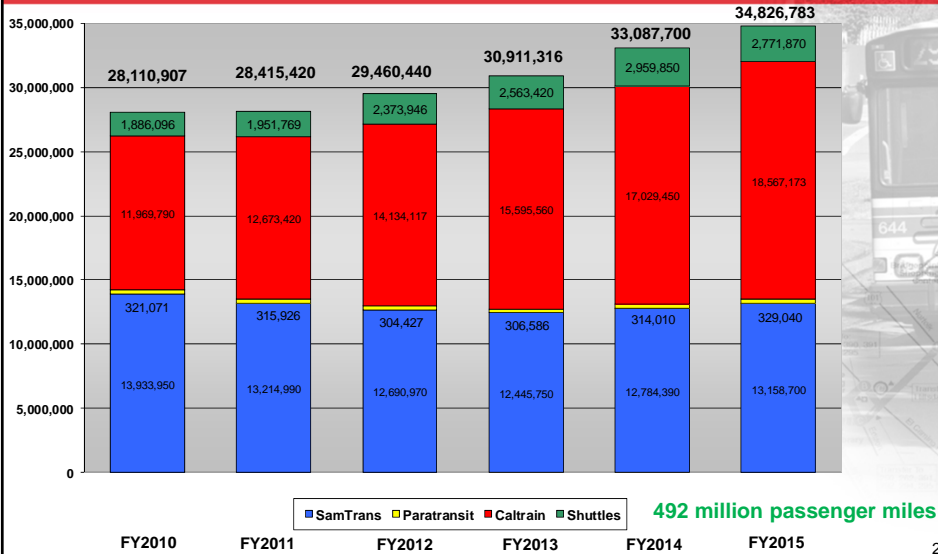


- Multi-agency shuttle service effective July 2015
 - Up to 10-year duration
 - Three vehicle classes
 - Reduced emissions
 - All new vehicles
 - New branding
- Genentech, Glen Park route, 5 buses, removed from program July 2014



Shuttles 21

Total Trips by Mode



22