

**Liaison Report (Karyl Matsumoto)
Summary of San Mateo County Transit District's (District)
Meeting of October 5, 2016**

The Community Relations Committee and Board

Designated October as "Disabilities Awareness Month."

Tina Dubost, Manager, Accessible Transit Services, said the Paratransit Riders Guide is in the Reading File and has been updated and includes more detail on policies.

Mike Levinson, Chair, Paratransit Coordinating Council (PCC), said the PCC will be participating at the Transition to Independence on October 15 at El Camino High School and Seniors on the Move on October 25. The PCC is planning a regional conference for early 2017.

David Olmeda, Chief Operating Officer, Bus, presented the Mobility Management Report: End-of-Year Performance Report (attached).

Average Weekday Ridership – August 2016 Compared to August 2015

Bus: 38,500, a decrease of 7.1 percent

All modes: 163,930, a decrease of 3 percent

The Finance Committee and Board

Accepted the Statement of Revenues and Expenses for August 2016.

Authorized Execution of a Multi-Agency Memorandum of Understanding (MOU) for Administration of the Regional Transit Connection (RTC) Discount Card Program. Under the MOU, the Alameda-Contra Costa Transit District (AC Transit) is responsible for the RTC program's day-to-day management, including managing a contract with a medical verifier, on behalf of all participating Bay Area transit operators. The participating transit operators reimburse AC Transit for the medical verifier and associated management costs according to a percentage-based cost distribution formula. The District's share is 4 percent. The anticipated cost for the District in Fiscal Year 2017 is \$20,200.

Authorized Award of Contract to The Segal Company for a Pay Practices and Compensation Review in an Amount Not-to-Exceed \$240,000. This contract will provide the District with a qualified professional consulting firm to perform a comprehensive review of the District's pay and benefits practices. The review will determine external competitiveness with other regional transit agencies and public and private employers and will develop recommendations for the Board's consideration. The last compensation analysis for the District was conducted in 2008.

Authorized Award of Contract to Mansfield Oil Company for Furnishing Clear, Ultra-Low Sulfur Diesel Fuel and Fueling Services for a Total Estimated Cost of \$18,580,757 for a Five-Year Base Term and Contract Contingency Authority for Contract Amendments up to 100 Percent of the Estimated Contract Amount.

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Legislative Committee

Matt Robinson, Legislative Advocate, Shaw, Yoder and Antwih provided the updated. The Legislature wrapped up on September 1. Governor Brown had until September 30 to act on all legislation sent to him. Overall he acted on 1,000 bills by approving 850 and vetoing 150. Cap and Trade has dramatically declined with auctions going from \$500 to \$600 million down to \$8 to \$10 million. Due to this decline Legislators may be looking at alternatives including an increase in the Transit Development Act, which is a quarter-cent Statewide sales tax or vehicle registration and license fees. Senate Bill 32 was signed by the governor and extends the targets for the Statewide emissions program beyond 2020. Some legislation was signed that appropriated about \$900 million of Cap and Trade to a few programs, including \$135 million for the Intercity Rail Capital Program. The Transportation Special Session continues until November 30. Assembly Bill (AB) 2030 was signed earlier this year and raises the California State Department of Transportation's cap for going out to bid on certain types of contracts. AB 1889 was signed last week by the governor and it deals with the State's ability to help get the \$600 million in Proposition 1A for Caltrain.

Planning, Development and Sustainability Committee

Authorized Adoption of the District's 2016 Title VI Program. Under guidelines issued in October 2012, the Federal Transit Administration (FTA) requires the governing board of Federal funding recipients to adopt a Title VI Program every three years. The District's first program under the new guidelines was submitted to the FTA on October 1, 2013 and expires on November 30, 2016.

Received a Senior Mobility Action Plan Update. The update will formulate strategies to expand mobility options for seniors, veterans and civilians with disabilities. This will include a mix of traditional and innovative transportation services and programs that are both sustainable and replicable. A stakeholder committee will be formed to forge new partnerships that can help implement unique approaches and solutions. The total cost of the project is \$130,000.

Received a Youth Mobility Plan Update. The Plan will identify strategies for how to better serve middle school, high school, and college-aged students that take school and non-school trips (e.g., after school trips, part-time jobs, summer travel). The total cost of the project is \$150,000.

The Board of Directors

The Board held a public hearing and approved financing by the Peninsula Corridor Joint Powers Board (JPB) for Caltrain Electrification for \$150 million. The District, as one of the three member agencies of the JPB, is required to conduct a public hearing, make a finding of significant public benefit and approve the proposed financing after the public hearing is held. The other two member agencies of the JPB, Santa Clara

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Valley Transportation Authority and the city and county of San Francisco are also required to comply with these requirements.

Received an update on the Board Meeting Webcasting Project. Cameras will be installed and training will be done in October. Staff expects to start live streaming the Board meetings early next year.

Received an update on the Board Study Session to be held on Tuesday, October 11 at the Mavericks Event Center in Half Moon Bay.

Recognized Director Shirley Harris for receiving the American Public Transportation Association Outstanding Board Member of the Year Award. A short video of the awards ceremony was shown.

The Nominating Ad Hoc Committee (Gee, Stone, Matsumoto) announced the recruitment for two public member seats on the Board. Applications are due November 4 and are available on the SamTrans website.

Jim Hartnett, General Manager/CEO, reported:

- A Certificate of Appreciation was presented to the SamTrans 40th Anniversary event committee and volunteers and accepted by Tasha Bartholomew, Communications Officer. Bus Transportation Supervisors Clementine Llenado, Kris Longa and Darren Perez were recognized for their efforts, too.
- Fixed-route service averaged over 530,000 miles with 16 service calls in August and paratransit averaged over 143,000 miles with only two service calls.
- Over 3,700 hours of training was conducted in August.
- The bus bridge for the Bay Area Rapid Transit weekend shutdown between Glen Park and Daly has been completed. A total of 230,000 trips were provided by SamTrans during the months of July, August and September.
- Additional buses have been allocated for Route 294 for the Pumpkin Festival weekend on October 15 and 16.

The next regular meeting of the Board is scheduled for Wednesday, November 2, 2016 at 2 p.m.

The logo for samTrans, featuring the text "samTrans" in a bold, sans-serif font. The "a" and "m" are lowercase, while "T" and "r" are uppercase. Below the text are two horizontal bars: a red one on top and a blue one on the bottom.

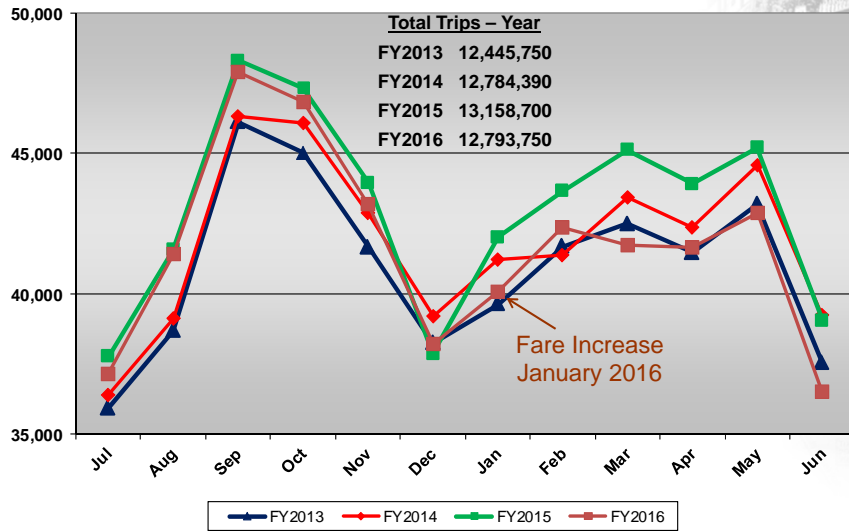
End-of-Year Performance Report FY2016

Community Relations Committee
San Mateo
Oct. 5, 2016
Agenda Item 7

The Shuttles logo, with the word "Shuttles" in a red, serif font, set against a light blue rectangular background.

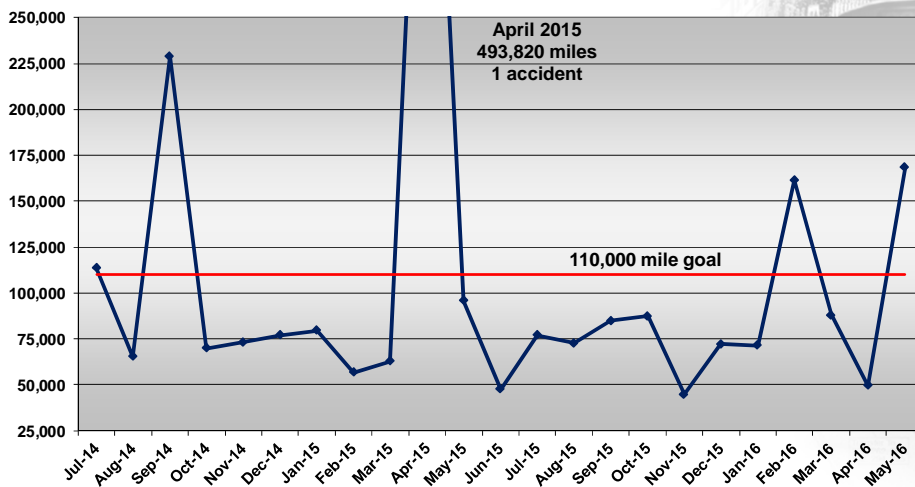
- Major Statistics for Each Mode
 - Ridership and Performance Summary
 - FY2016 Highlights
- Total System Ridership

Fixed-route Service - AWR



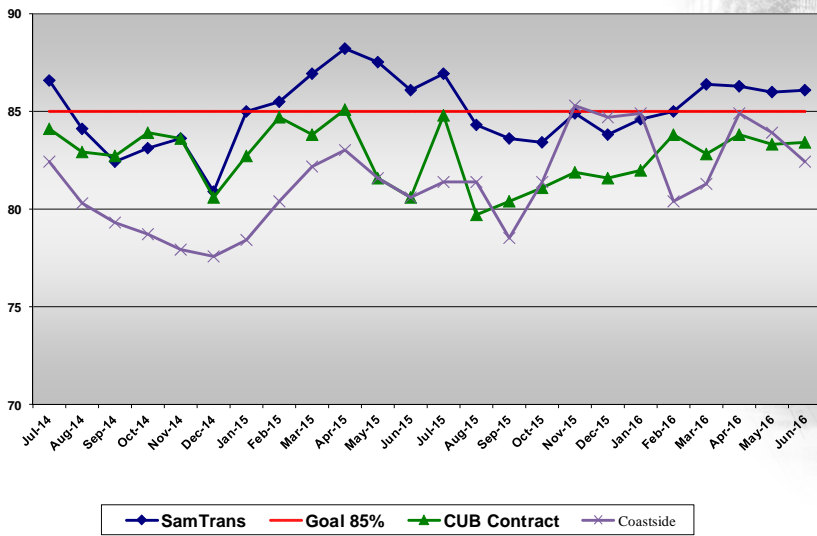
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Miles Between Preventable Accidents



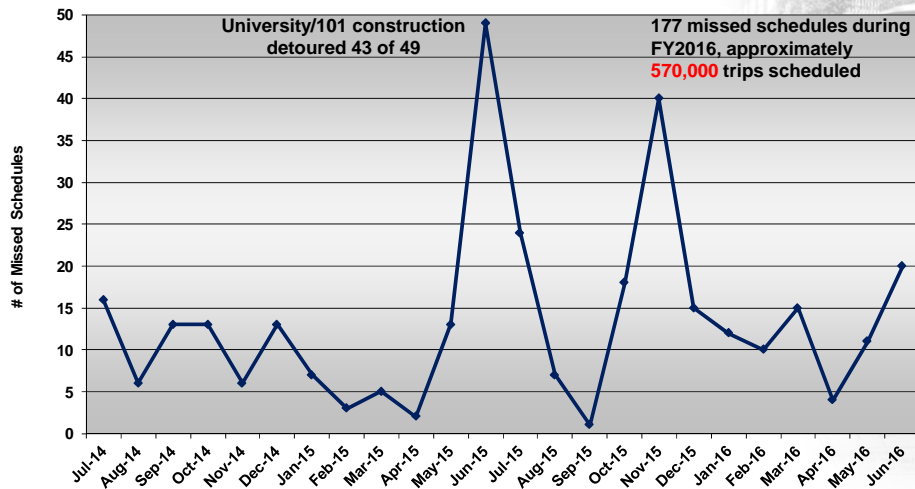
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On-time Performance



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Missed Schedules

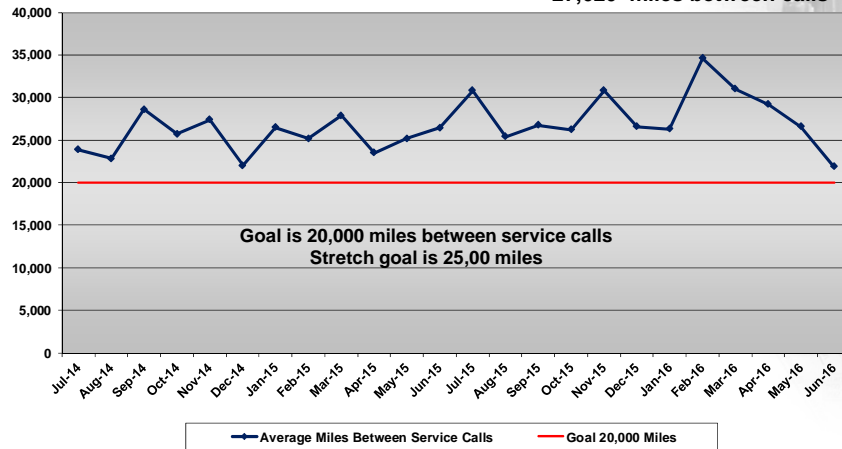


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Fleet Reliability

samTrans

5,993,556 total miles
217 road service calls
27,620 miles between calls



7

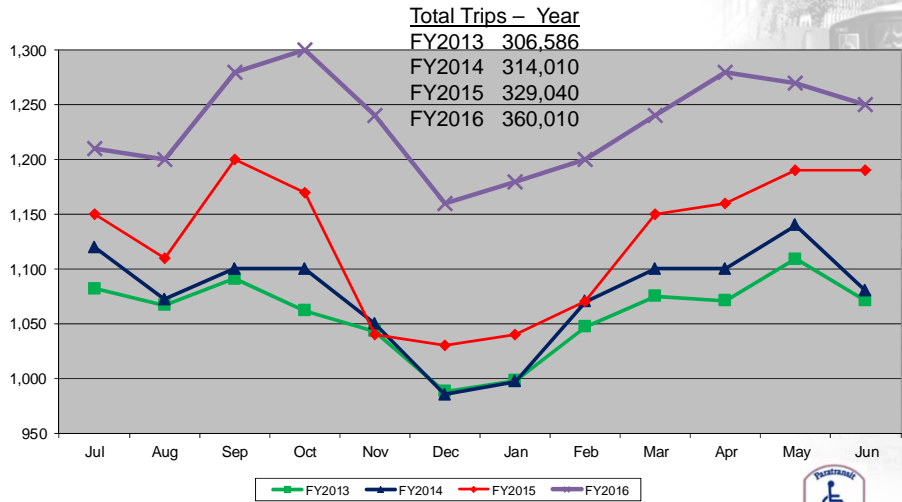
FY2016 Fixed-route Highlights

samTrans

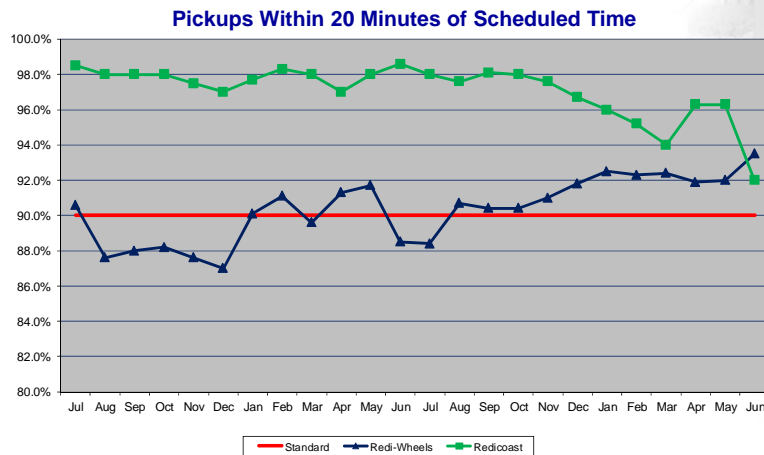
- Ridership declined during the last 6 months
 - Low gasoline prices
 - Fare changes in January 2016
- SamTrans adheres to strict safety standards
- OTP is improving
- Service quality remains high
- Fleet reliability remains very high

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Paratransit - AWR

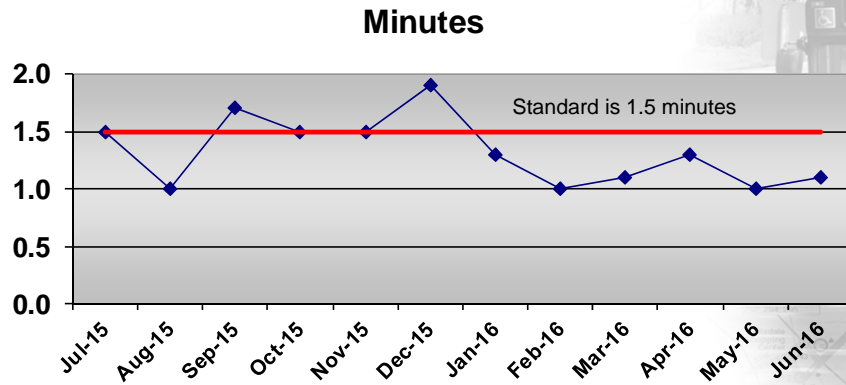


On-time Performance



Telephone Hold-time

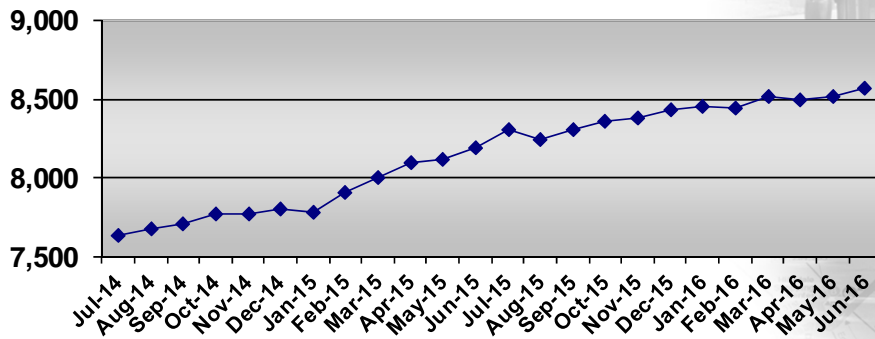
samTrans



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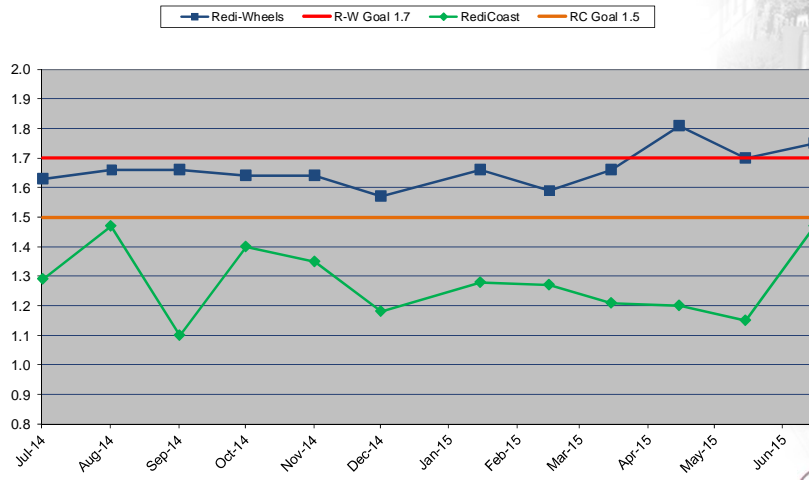
Paratransit Registrants

samTrans



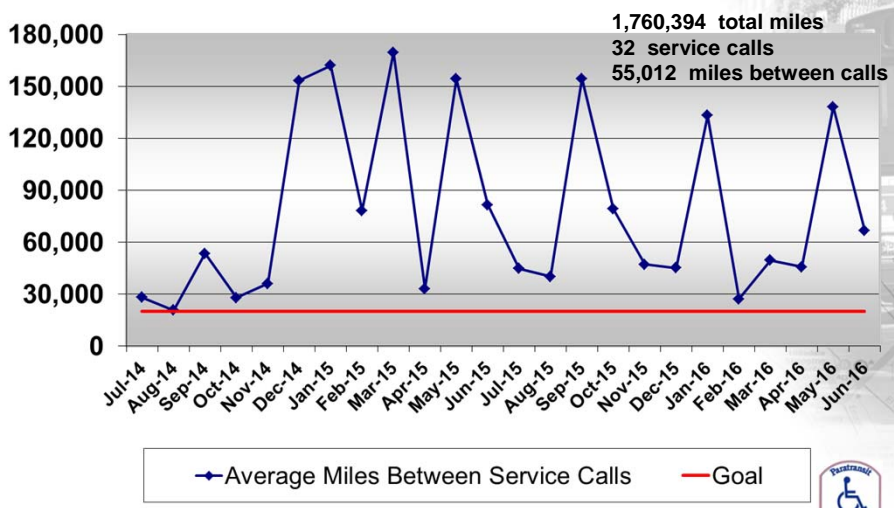
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System Productivity



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Fleet Reliability



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FY 2016 Paratransit Highlights

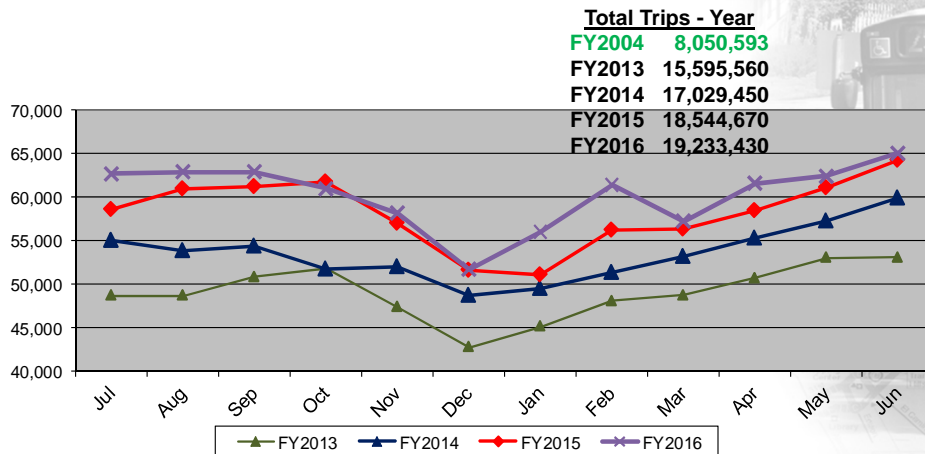


- Maintained zero-denial record
- On-time performance meeting standard
- Fleet reliability remains very high
- Ridership increased 9.4% to 360,010 trips in FY2016
- Lifeline fares remain unchanged at \$1.75
- Effective January 1, 2016 the regular fare increased 50 cents to \$4.25
- Effective July 1, 2016 the Agency fare increased 50 cents to \$5.00



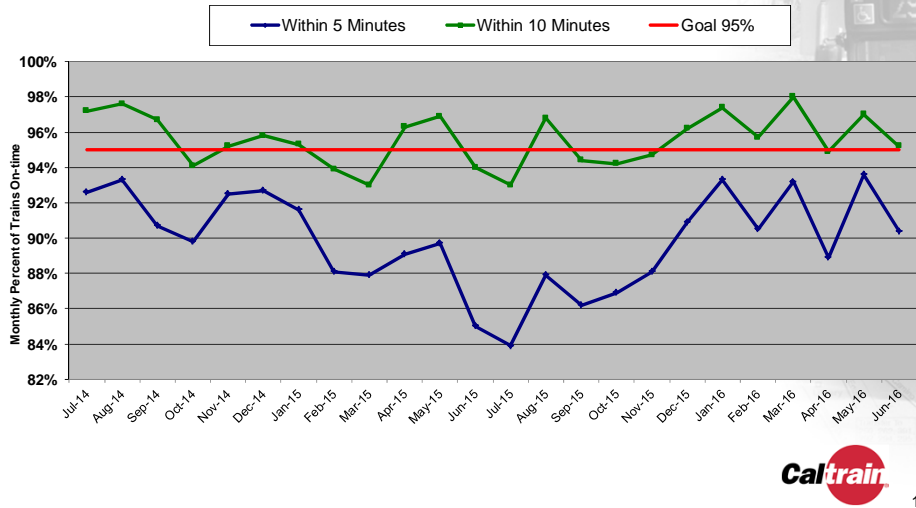
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Caltrain Ridership - AWR



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Caltrain On-time Performance



FY2016 Caltrain Highlights



- AWR increased 3.2% from 58,367 to 60,219
- Total ridership increased 3.7% from 18,544,670 trips to 19,233,230 trips
- The Base Fare was increased 50 cents effective February 28, 2016
- OTP was down 0.7%, from 90.2% in FY 2015 to 89.5% in FY 2016
- Purchased 16 used Bombardier rail cars, 11 placed into service
- 4 bridge projects completed in San Mateo
- 2 bridge projects completed in San Francisco

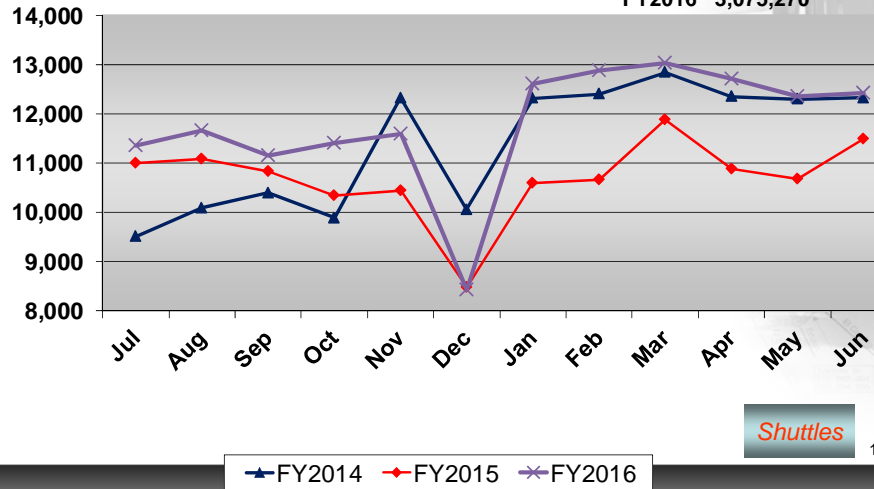


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Shuttle Ridership - AWR

samTrans

Total Trips - Year
 FY2014 2,959,850
 FY2015 2,771,870
 FY2016 3,075,270



Shuttles

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FY 2016 Shuttle Highlights

samTrans

- Multi-agency shuttle service effective July 2015
 - Up to 10-year duration
 - All new vehicles
 - Reduced emissions
 - Three vehicle classes
 - New branding



Shuttles

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Total Trips by Mode

